

**Certificate Of Automobile Insurance (For Delivery Service - Ontario)**

This Certificate is proof of a contract of insurance between the Named Insured and the Insurer, subject in all respects to the Ontario Automobile Policy (OAP 1). In return for the premium charged and the statements contained in the Application, the contract provides the coverage outlined in this Certificate. You only have a particular coverage for a specific automobile if this Certificate shows a premium for it, or shows the coverage is provided at no cost. All other terms of the Policy remain the same unless stated otherwise in this Certificate. Your Insurer will provide you with a copy of the Policy if you request it. This Certificate is only valid if it is signed by an authorized representative of the Insurer.



<b>Broker</b> Marsh Canada Limited - 120 Bremner Blvd., Suite 800, Toronto, ON M5J 0A8	<b>Billing Method</b> Direct	<b>Policy Number</b> ACI-621-091337-146	<b>Reason for Issuance</b> Renewal
<b>Named Insureds as per Schedule 1</b> 1930 Derry Road East Mississauga, ON L5S 1E2 Canada		<b>Lessor's Name and Address</b>  <b>As per Lessor's Schedule</b> <b>(For Delivery Service - Ontario) Attached</b>	
<b>Policy Period</b> From 12:01 a.m.	D M YR 01 01 2026	To 12:01 a.m.	D M YR 01 01 2027
All times are local times at the Named Insured's primary address shown on this Certificate.			

**DESCRIBED AUTOMOBILES**

Auto No.	Model Year	Trade Name/ Model	Body Type	V.I.N./Serial Number	# of Cyl	Gross Vehicle Weight Rating	Price
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Described Automobile(s), as defined in Schedule 1

Lienholders (to whom loss may be jointly payable)

As per Lienholders (to whom loss may be jointly payable) Schedule (For Delivery Service - Ontario) Attached.

**RATING INFORMATION**

Auto No.	Class	Driving Record			Vehicle Code	Rate Group				Territory	Com. Co. Use	At Fault Claims/Convictions Surcharge
		BI	PD/ AB	COLL/ AP		ACC BEN	DCPD	COLL/ AP	COMP/ SP			

As per LMIC 21D - Reporting Basis Fleet for Delivery Service - Attached

INSURANCE COVERAGES:			LIABILITY			OPCF 44R	ACCIDENT BENEFITS	
Perils	Auto No.	Liability Limits	Bodily Injury	Property Damage	Direct Compensation - Property Damage *	Family Protection Endorsement	Standard Benefits	Uninsured Automobile
Limit		\$5,000,000			*This policy contains a partial payment of recovery clause for property damage if a deductible is specified for direct compensation - property damage.	Limits are the same as Liability Section unless Otherwise specified.	As stated in Section 4 of Policy.	As stated in Section 5 of Policy.
Deductible	As per LMIC 21D - Reporting Basis Fleet for Delivery Service - Attached							
Prem. In Doll.			INCL	INCL	INCL	INCL	INCL	INCL

**LOSS OR DAMAGE\*\***

LOSS OR DAMAGE**							POLICY CHANGE FORMS & OPTIONAL ACCIDENT BENEFITS TOTAL PER AUTOMOBILE		TOTAL PREMIUM PER AUTOMOBILE
Perils	Auto No.	All Perils	Collision or Upset	Excluding Collision or Comprehensive	Specified Perils	Total Loss or Damage Premium	See reverse side of document for details of Policy Change Forms & Optional Increased Accident Benefits.		As per LMIC 21D - Reporting Basis Fleet for Delivery Service - Attached
As per LMIC 21D - Reporting Basis Fleet for Delivery Service - Attached							FORM #	As per LMIC 21D - Reporting Basis Fleet for Delivery Service - Attached	
It is a condition precedent to coverage under this policy for All Perils, Collision, Comprehensive and Specified Perils that the same coverage be in force at the time of loss on the Delivery Vehicle Owner's OAP 1 insuring the automobile.									
Prem in Doll.		INCL	INCL	INCL	INCL		As per LMIC 21D - Reporting Basis Fleet for Delivery Service - Attached		

**Remarks:**

Please read reverse side for additional information on the rating of your policy. This is your Certificate of Automobile Insurance (for Delivery Service - Ontario). Contact your Broker/Agent with any questions or if you require clarification regarding your coverage choices.

<b>TOTAL POLICY PREMIUM</b>	\$ INCL
<b>MINIMUM NON-REFUNDABLE PREMIUM</b>	\$ INCL

Liberty Mutual Insurance Company - Canada Branch  
 Authorized Representative  
 Suite 900, 181 Bay Street,  
 Toronto, ON M5J 2T3

Processed Date: March 9, 2026

For the purposes of the Insurance Companies Act (Canada), this document was issued in the course of Liberty Mutual Insurance Company's insurance business in Canada.

Broker Marsh Canada Limited - Toronto, ON		Billing Method Direct	Policy Number AC1-621-091337-146	Reason for Issuance Renewal
Named Insured and Primary Address  <b>Named Insureds as per Schedule 1</b> 1930 Derry Road East Mississauga, ON L5S 1E2 Canada		Lessor's Name and Address  <b>As per Lessor's Schedule (For Delivery Service - Ontario) - Attached</b>		
Policy Period From 12:01 a.m.	D M YR 01 01 2026	To 12:01 a.m.	D M YR 01 01 2027	All times are local times at the Named Insured's primary address shown on this Certificate.

Driver Inform alien					
Driver No.	Driver Name	Principal	Assignment To Vehicle Secondary	Occasional	Territory Description
	As	Known	To	The	Insurer
<p>With limits as stated in Section 4 of Policy, the following Optional Increased Accident Benefits will be listed if purchased: Caregiver, Housekeeping &amp; Home Maintenance; Medical &amp; Rehabilitation &amp; Attendant Care (\$130,000/\$1,000,000); Optional Catastrophic Impairment (additional \$1,000,000 added to standard Benefit or Optional Medical, Rehabilitation &amp; Attendant Care Benefit); Death &amp; Funeral; Dependant Care; Indexation Benefit (Consumer Price Index). Income Replacement (\$600/\$800/\$1000) will be listed with selected limit if purchased.</p> <p>Surcharges, Discounts, Other Messages:</p>					

Broker Aon Reed Stenhouse Inc.- London, ON			Billing Method Direct	Policy Number AC1-621-091337-146	Reason for Issuance Renewal	
Named Insured and Primary Address  <b>Named Insureds as per Schedule 1</b> 1930 Derry Road East Mississauga, ON L5S 1E2 Canada			Lessor's Name and Address  <b>As per Lessor's Schedule (For Delivery Service - Ontario) - Attached</b>			
Policy Period From 12:01 a.m.	D 01	M 01	YR 2026 To 12:01 a.m.	D 01	M 01	YR 2027
All times are local times at the Named Insured's primary address shown on this Certificate.						

This is a brief explanation of the insurance outlined in this Certificate.

Liability - Provides coverage for you or other insured persons if someone else is killed or injured or their property is damaged in an automobile incident. It will pay for legitimate claims against you or other insured persons up to the limit of your coverage, and the cost of settling claims.

Accident Benefits- Your insurance company is obligated to explain details of Accident Benefits coverage to you.

Provides benefits that you and other insured persons are entitled to receive if injured or killed in an automobile accident. These benefits may include: income replacement for persons who have lost income; payments to non-earners who suffer complete inability to carry on a normal life; payment of medical, rehabilitation and attendant care expenses; payment of certain other expenses; payment of funeral expenses and payments to survivors of a person who is killed. You may also purchase optional benefits to increase the standard level of benefits provided in the policy. The optional benefits your insurance company must offer are income replacement; medical, rehabilitation and attendant care; optional catastrophic impairment; caregiver, housekeeping and home maintenance; death and funeral; dependant care; and an indexation benefit.

Uninsured Automobile - Provides coverage if you or other insured persons are injured or killed by an uninsured motorist or by a hit-and-run driver. It covers damage to your automobile and its contents caused by an identified uninsured motorist.

Direct Compensation - Property Damage - Provides coverage in Ontario, under certain conditions, for damage to your automobile and to property it is carrying, when another motorist is responsible. It is called Direct Compensation because you will collect from us, your insurance company, even though you are not at fault for the accident. There may be a deductible amount, and this amount is either paid by you toward the cost of repairs or is deducted from the loss settlement. Higher deductibles may reduce your premium.

Loss or Damage - Provides a selection of optional coverages for your own automobile. Payments cover direct and accidental loss of, or damage to, a described automobile and its equipment. There is usually a deductible amount indicated for each coverage and this amount is either paid by you toward the cost of repairs or is deducted from the loss settlement. Higher deductibles may reduce your premium. There are four types of coverages:

Specified Perils: Covers the described automobile against loss or damage caused by certain specific perils. They are fire; theft or attempted theft; lightning; windstorm; hail or rising water; earthquake; explosion; riot or civil disturbance; falling or forced landing of aircraft or parts of aircraft; or the stranding, sinking, burning, derailment or collision of any kind of transport in or upon which the described automobile is being transported.

Comprehensive: Covers a described automobile against loss or damage other than those covered by Collision or Upset, including perils listed under Specified Perils, falling or flying objects, missiles and vandalism.

Collision or Upset: Covers damage when a described automobile is involved in a collision with another object or tips over.

All Perils: Combines the Collision or Upset and Comprehensive coverages.

**THIS CERTIFICATE CONTAINS IMPORTANT INFORMATION ABOUT YOUR AUTOMOBILE INSURANCE.**

Warning: *The Insurance Act* provides that where (a) an Applicant for a contract, (i) gives false particulars of the described automobile to be insured to the prejudice of the Insurer, or (ii) knowingly misrepresents or fails to disclose in the application any fact required to be stated therein; or (b) the Insured contravenes a term of the contract or commits a fraud; or (c) the insured willfully makes a false statement in respect of a claim under the contract, a claim by the Insured, for other than such statutory accident benefits as are set out in the Statutory Accident Benefits Schedule, is invalid and the right of the Insured to recover indemnity is forfeited.

**Warning - Offences**

It is an offence under the *Insurance Act* to knowingly make a false or misleading statement or representation to an Insurer in connection with the person's entitlement to a benefit under a contract of insurance, or to willfully fail to inform the Insurer of a material change in circumstances within 14 days, in connection with such entitlement. The offence is punishable on conviction by a maximum fine of \$250,000 for the first offence and a maximum fine of \$500,000 for any subsequent conviction.

It is an offence under the federal *Criminal Code* for anyone to knowingly make or use a false document with the intent it be acted on as genuine and the offence is punishable, on conviction, by a maximum of 10 years imprisonment.

It is an offence under the federal *Criminal Code* for anyone, by deceit, falsehood or other dishonest act, to defraud or to attempt to defraud an insurance company. The offence is punishable, on conviction, by a maximum of 14 years imprisonment for cases involving an amount over \$5,000 or otherwise a maximum of 2 years imprisonment.

Cancellation Request (To be filled out and sign in the event of cancellation).

In consideration of the return of unearned premium, to follow if any, this policy is hereby cancelled an surrendered, and the interim and renewal certificate, if any, for same, acknowledged to be of noeffect.

Time \_\_\_\_\_ a.m.

\_\_\_\_\_ p.m.

Effective Date of Cancellation

Signature of Insured

Signature of Leinholder/Mortgagee/Lessor

## Lessors Schedule (For Delivery Service - Ontario)

Attached to the Certificate Of Automobile Insurance (For Delivery Service - Ontario) and forming part of Policy No.: AC1-621-091337-146

Named Insured: Named Insured Per Schedule 1

Effective Date: January 1, 2026

Broker Name: Marsh Canada Limited - Toronto, Ontario

It is hereby declared and agreed that the name of the Lessor in the Certificate of Automobile Insurance (For Delivery Service - Ontario) shall include all Lessors leasing an automobile to a **Delivery Vehicle Owner**.

### **Definitions**

"**Authorized Digital Network**" is defined as any online-enabled application, software, website or system offered or utilized by you that enables the pre-arrangement of **Delivery Services** with **UPS Drivers** and which is listed in the Schedule below.

### **Schedule of Authorized Digital Networks**

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UPS – PVD Driver

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"**Commuting Period**" is the period during when the automobile being operated by the **UPS Driver** is in direct transit to the location where **Delivery Services** will commence or is in direct transit, following the provision of **Delivery Services**, to the first location where the **UPS Driver** is engaged in an activity that is unrelated to providing **Delivery Services**.

"**UPS Driver**" shall only mean an individual that is operating a described automobile.

"**Delivery Period**" is the period during which an automobile is being used for **Delivery Services** and which:

- a) Begins when the **UPS Driver**:
  - i) Has checked-in at the location designated through the **Authorized Digital Network** for the purposes of **Delivery Services**, or
  - ii) Has resumed providing **Delivery Services**; and
- b) Ends at the earliest of:
  - i) the **UPS Driver** has completed the **Delivery Services**, or
  - ii) the **UPS Driver** has returned any undelivered goods to the location designated through the **Authorized Digital Network** and has no further goods to deliver, or
  - iii) The **UPS Driver** has ceased providing **Delivery Services**, except for a temporary incidental interruption of **Delivery Services**.

"**Delivery Services**" means the transportation for delivery of goods that is pre-arranged through the **Authorized Digital Network**,

"**Delivery Vehicle Owner**" means the owner of a **Described Automobile** or, if the automobile is leased, the lessee of a **Described Automobile**.

"**Described Automobile(s)**" means automobile(s) while in the **Commuting Period** or **Delivery Period**.

"**Lessor**" means in respect of an automobile, a person who is leasing or renting an automobile to another person for any period of time and "leased" has the corresponding meaning.

**Lienholders (to whom loss may be jointly payable) Schedule (For Delivery Service - Ontario)**

**Attached to the Certificate Of Automobile Insurance (For Delivery Service - Ontario) and forming part of Policy No.:** AC1-621-091337-146

**Named Insured:** Named Insured Per Schedule 1 **Effective Date:** January 1, 2026

**Broker Name:** Marsh Canada Limited - Toronto, Ontario

It is hereby declared and agreed that the name of the Lienholder in the Certificate of Automobile Insurance (For Delivery Service - Ontario) shall include all Lienholders who have a registered lien on an automobile owned or leased by a **Delivery Vehicle Owner**.

**Definitions**

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**Schedule of Authorized Digital Networks**

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UPS – PVD Driver

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"**Commuting Period**" is the period during when the automobile being operated by the **UPS Driver** is in direct transit to the location where **Delivery Services** will commence or is in direct transit, following the provision of **Delivery Services**, to the first location where the **UPS Driver** is engaged in an activity that is unrelated to providing **Delivery Services**.

"**UPS Driver**" shall only mean an individual that is operating a described automobile.

"**Delivery Period**" is the period during which an automobile is being used for **Delivery Services** and which:

- a) Begins when the **UPS Driver**:
  - i) Has checked-in at the location designated through the **Authorized Digital Network** for the purposes of **Delivery Services**, or
  - ii) Has resumed providing **Delivery Services**; and
- b) Ends at the earliest of:
  - i) the **UPS Driver** has completed the **Delivery Services**, or
  - ii) the **UPS Driver** has returned any undelivered goods to the location designated through the **Authorized Digital Network** and has no further goods to deliver, or
  - iii) The **UPS Driver** has ceased providing **Delivery Services**, except for a temporary incidental interruption of **Delivery Services**.

"**Delivery Services**" means the transportation for delivery of goods that is pre-arranged through the **Authorized Digital Network**.

"**Delivery Vehicle Owner**" means the owner of a **Described Automobile** or, if the automobile is leased, the lessee of a **Described Automobile**.

"**Described Automobile(s)**" means automobile(s) while in the **Commuting Period** or **Delivery Period**.

"**Lienholders**" mean in respect of an automobile, any persons who have a registered lien on an automobile owned or leased by a **Delivery Vehicle Owner**.

<b>FOR INTERNAL USE ONLY</b>					
<b>Account Number</b>	<b>Sub-Account Number</b>	<b>Office/Code</b>	<b>1<sup>st</sup> Year</b>	<b>Audit Basis</b>	<b>Currency</b>
<b>7-004105</b> <b>TD/CD: 04/7</b>	<b>7026</b>	<b>Toronto 707</b>	<b>2023</b>	<b>1</b>	<b>CAD</b>

**LMIC 21D**  
**REPORTING BASIS FLEET FOR DELIVERY SERVICE**

Issued to: Named Insured Per Schedule 1	Effective Date of Change Year      Month      Day 2026      01      01	Policy Number AC1-621-091337-146
Broker Marsh Canada Limited - Toronto, ON		

It is agreed that:

- (a) The policy shall provide insurance with respect to all automobiles licensed or required to be licensed in Ontario which are:
- (i) Owned by and licensed in the name of the insured;
  - (ii) leased from the following lessor(s) for a period in excess of 30 days on which the insured as lessee is required to provide insurance under a written lease agreement:

***Lessor(s) Name(s) and Address(es)***  
**As per Lessors Schedule (For Delivery Service - Ontario) Attached**

- (iii) leased for a period in excess of 30 days under a written lease agreement from a lessor other than those listed above providing the name and address of such lessor is reported to the insurer within 14 days following the date of delivery of the first such leased automobile to the insured;
  - (iv) rented for a period of not more than 30 days, but only for the coverage provided under sub-section 3.3.5 of the policy, subject to sub-section 2.2.4 of the policy.
- (b) 1. We will provide, only for automobiles described in (a) (i), (ii), and (iii) of this change form, Liability, Accident Benefits and Uninsured Automobile Coverages for the limits shown on your Certificate of Automobile Insurance (For Delivery Service - Ontario), together with Direct Compensation - Property Damage Coverage as provided in Section 6 of your policy, but subject to any deductible(s) for a particular type of use or description of automobiles shown below.
2. We will also provide, only for automobiles described in (a) (i), (ii), and (iii) of this change form, Loss or Damage Coverages as provided in Section 7 of your policy, but only when a deductible is shown below for a particular type of use or description of automobiles.

Type of use or Description of automobiles	DIRECT COMPENSATION-PROPERTY DAMAGE		LOSS OR DAMAGE COVERAGES		
	Deductible	Specified Perils	Comprehensive	Collision or Upset	All Perils
	\$	Deductible \$	Deductible \$	Deductible \$	Deductible \$
Described Automobiles as defined in Schedule 1	\$0.	\$0.00. Subject to the condition set out in section (i) of this endorsement	\$0.00. Subject to the condition set out in section (i) of this endorsement	\$0.00. Subject to the condition set out in section (i) of this endorsement	\$0.00. Subject to the condition set out in section (i) of this endorsement
Any type of use or description of automobiles not listed.					
Change Forms attached to the policy OPCF 05 Permission to Rent or Lease Automobiles and Extending Coverage to the Specific Lessee(s) OPCF 20 Coverage for Transportation Replacement [\$1,500 Per Occurrence] OPCF 21D Reporting Basis Fleet For Delivery Service LMIC 36D Delivery Service Endorsement OPCF 43 Removing Depreciation Deduction [PPV, 12 Months] OPCF 43A Removing Depreciation Deduction for Specified Lessee(s) [PPV, 12 Months] OPCF 44R Family Protection Coverage OPCF 20, OPCF No. 43 and OPCF No. 43A is subject to the condition set out in section (i) of this endorsement					

- (c) Special condition 4 in both Sections 2.2.3 and 2.2.4 of the policy are amended by deleting the words "or to make commercial deliveries" in both special conditions.
- (d) The schedule of automobiles filed with the insurer includes all automobiles, as set out in (a) above, at the effective date of the Policy or renewal.

NO COVERAGE IS PROVIDED BY THIS CHANGE FORM ON ANY AUTOMOBILE OWNED OR LEASED BY THE INSURED PRIOR TO THE EFFECTIVE DATE OF THE POLICY WHICH IS NOT INCLUDED ON THE SCHEDULE OF AUTOMOBILES FILED WITH THE INSURER UNTIL A REQUEST FOR COVERAGE HAS BEEN FILED WITH THE INSURER.

- (e) The total premium stated in the Policy is an advance premium only and is due and payable at the effective date of the Policy.
- (f) The premium for this Policy is based on the following rates per Delivery Period Hour and the estimated total of \_\_\_\_\_ workdays/\$ per Vehicle per workday

Receipts  Mileage  Other  for the policy period is \_\_\_\_\_

Insurance Coverages	Rate
<b>Liability</b>	Included
<b>Accident Benefits (Standard Benefits)</b>	Included
<b>Optional Increased Accident Benefits</b>	Not Covered
Coverage Required	
<input type="checkbox"/> Income Replacement (\$600/\$800/\$1,000) (up to \$_____ per week)	
<input type="checkbox"/> Medical, Rehabilitation & Attendant Care ( <input type="checkbox"/> \$130,000 or D \$1,000,000)	
<input type="checkbox"/> Optional Catastrophic Impairment (additional \$1,000,000 added to Standard Benefit or Optional Medical, Rehabilitation & Attendant Care Benefit)	
<input type="checkbox"/> Caregiver, Housekeeping & Home Maintenance	
<input type="checkbox"/> Death & Funeral	
<input type="checkbox"/> Dependant Care	
<input type="checkbox"/> Indexation Benefit (Consumer Price Index)	
<b>Uninsured Automobile</b>	Included
<b>Direct Compensation - Property Damage</b>	Included
<b>Loss or Damage</b>	
Specified Perils	Included
Comprehensive	Included
Collision or Upset	Included
All Perils	Included
<b>Change forms as attached to the policy</b>	Included
<b>Total Rate excluding Tax</b>	<b>\$ INCL</b>

- (g) On or before the fifteenth of each month during the policy period the insured shall render to the insurer a statement of the actual amount of Receipts  Mileage  Other X (State Applicable Basis of Rating) for the preceding month.
- Upon receipt of this statement (from the insured) the earned premium shall be computed monthly by applying the rates specified in paragraph (e) and is due and payable as agreed between the insurer and insured.
- (h) The insurer shall have the right and opportunity, whenever the insurer so desires, to examine the books and records of the insured insofar as they relate to the premium basis or subject matter of the Policy.
- (i) It is a condition precedent to coverage under this policy
- (i) for All Perils, Collision, Comprehensive, Specified Perils and OPCF 20 that the **Delivery Vehicle Owner** must have the same coverage in force at the time of loss on the Ontario Automobile Policy (OAP 1) insuring the automobile.
  - (ii) for OPCF 43 and OPCF 43A, that the same coverage or a Replacement Cost endorsement be in force at the time of loss on the **Delivery Vehicle Owner's** Ontario Automobile Policy (OAP 1) insuring the automobile.

**Definitions**

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**Schedule of Authorized Digital Networks**

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UPS – PVD Driver

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**"Commuting Period"** is the period during when the automobile being operated by the **UPS Driver** is in direct transit to the location where **Delivery Services** will commence or is in direct transit, following the provision of **Delivery Services**, to the first location where the **UPS Driver** is engaged in an activity that is unrelated to providing **Delivery Services**.

**"UPS Driver"** shall only mean an individual that is operating a described automobile.

**"Delivery Period"** is the period during which an automobile is being used for **Delivery Services** and which:

- a) Begins when the **UPS Driver**:
  - i) Has checked-in at the location designated through the **Authorized Digital Network** for the purposes of **Delivery Services**, or
  - ii) Has resumed providing **Delivery Services**; and
- b) Ends at the earliest of:
  - i) the **UPS Driver** has completed the **Delivery Services**, or
  - ii) the **UPS Driver** has returned any undelivered goods to the location designated through the **Authorized Digital Network** and has no further goods to deliver, or
  - iii) The **UPS Driver** has ceased providing **Delivery Services**, except for a temporary incidental interruption of **Delivery Services**.

**"Delivery Services"** means the transportation for delivery of goods that is pre-arranged through the **Authorized Digital Network**.

**"Delivery Vehicle Owner"** means the owner of a **Described Automobile** or, if the automobile is leased, the lessee of a **Described Automobile**.

**"Described Automobile(s)"** means automobile(s) while in the **Commuting Period** or **Delivery Period**.

All other terms and conditions of your policy remain the same.

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Date

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Signature

**SCHEDULE 1  
(ATTACHED TO THE CERTIFICATE OF AUTOMOBILE INSURANCE (FOR DELIVERY  
SERVICE- ONTARIO))**

<b>Issued to:</b>	United Parcel Service Canada Ltd	<b>Effective Date:</b>	January 01, 2026
<b>Policy Number:</b>	AC1-621-091337-146	<b>Broker:</b>	Marsh Canada Limited - Toronto, ON

It is hereby declared and agreed that the Name of the Insured appearing in the Certificate of Automobile Insurance shall read:  
\_\_\_\_\_ United Parcel Service Canada Ltd. \_\_\_\_\_, and any **Delivery Vehicle Owner** and any **UPS Driver**.

**Definitions**

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**Schedule of Authorized Digital Networks**

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UPS – PVD Driver

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- a) Begins when the **UPS Driver**:
  - i) Has checked-in at the location designated through the **Authorized Digital Network** for the purposes of **Delivery Services**, or
  - ii) Has resumed providing **Delivery Services**; and
- b) Ends at the earliest of:
  - i) the **UPS Driver** has completed the **Delivery Services**, or
  - ii) the **UPS Driver** has returned any undelivered goods to the location designated through the **Authorized Digital Network** and has no further goods to deliver, or
  - iii) The **UPS Driver** has ceased providing **Delivery Services**, except for a temporary incidental interruption of **Delivery Services**.

**"Delivery Services"** means the transportation for delivery of goods that is pre-arranged through the **Authorized Digital Network**.

**"Delivery Vehicle Owner"** means the owner of a **Described Automobile** or, if the automobile is leased, the lessee of a **Described Automobile**.

**"Described Automobile(s)"** means automobile(s) while in the **Commuting Period** or **Delivery Period**.

**LMIC 36D DELIVERY SERVICE  
ENDORSEMENT**

<b>Issued to:</b> United Parcel Service Canada Ltd	<b>Effective Date of Change</b> <b>Year</b> <b>Month</b> <b>Day</b> 2026          01            01	<b>Policy Number:</b> AC1-621-091337-146
<b>Broker:</b> Marsh Canada Limited - Toronto, ON		

<b>1.</b>	<p><b>Purpose of This Change</b></p> <p>This change is part of your policy and provides coverage while <b>Described Automobile(s)</b> are being used for <b>Delivery Services</b>.</p>
<b>2.</b>	<p><b>What We Will Cover</b></p> <p>We will provide primary coverage for the automobile(s) as outlined in the Certificate of Automobile Insurance (For Delivery Services – Ontario), only while the automobile is used in the <b>Commuting Period</b> or <b>Delivery Period</b>, subject to section 3. Coverage Priorities of this endorsement.</p>
<b>3.</b>	<p><b>Coverage Priorities</b></p> <p>For greater clarity, for the purpose of determining the order in which to pay Statutory Accident Benefits as set out under s. 268 of the Insurance Act in respect of claims made for Statutory Accident Benefits by a <b>UPS Driver</b>, this policy shall respond prior to any other policy of which the <b>UPS Driver</b> is an insured or named insured, subject to section 4. What We Will Not Cover of this endorsement.</p> <p>For greater clarity, for the purpose of determining the order in which third party liability provisions of any policies respond under s. 277(1.1) of the Insurance Act in respect of a claim made for loss or damage for bodily injury or death arising directly or indirectly from the use or operation of the automobile that is leased while in the <b>Commuting Period</b> or the <b>Delivery Period</b>, this policy shall respond prior to any other policy under which the Lessor is entitled to indemnity as an insured named in a contract subject to section 4. What We Will Not Cover of this endorsement.</p>
<b>4.</b>	<p><b>What We Will Not Cover</b></p> <p>We will not cover the automobile(s) while used for any other purposes other than in the <b>Commuting Period</b> or in the <b>Delivery Period</b>.</p>

**Definitions**

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**Schedule of Authorized Digital Networks**

UPS – PVD Driver
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“**Commuting Period**” is the period during when the automobile being operated by the **UPS Driver** is in direct transit to the location where **Delivery Services** will commence or is in direct transit, following the provision of **Delivery Services**, to the first location where the **UPS Driver** is engaged in an activity that is unrelated to providing **Delivery Services**.

**"UPS Driver"** shall only mean an individual that is operating a described automobile.

**"Delivery Period"** is the period during which an automobile is being used for **Delivery Services** and which:

- a) Begins when the **UPS Driver**:
  - i) Has checked-in at the location designated through the **Authorized Digital Network** for the purposes of **Delivery Services**, or
  - ii) Has resumed providing **Delivery Services**; and
- b) Ends at the earliest of:
  - i) the **UPS Driver** has completed the **Delivery Services**, or
  - ii) the **UPS Driver** has returned any undelivered goods to the location designated through the **Authorized Digital Network** and has no further goods to deliver, or
  - iii) The **UPS Driver** has ceased providing **Delivery Services**, except for a temporary incidental interruption of **Delivery Services**.

**Example #1**  
**(Quick Stop to Gas Up Vehicle)**

While providing Delivery Services through the Authorized Digital Network, in-between two Package deliveries, you stop at a gas station to fill the tank. You accidentally strike a gas pump.  
Since this is a temporary incidental interruption of Delivery Services, we will pay for the repairs.

**Example #2**  
**(Haircut)**

While providing Delivery Services through the Authorized Digital Network, in-between two Package deliveries, you stop at your regular barber for a haircut. You accidentally damage the building when parking your automobile.  
Since this is not a temporary incidental interruption of Delivery Services, we will not pay for the repairs. You should submit your claim to your primary insurer.

**"Delivery Services"** means the transportation for delivery of goods that is pre-arranged through the **Authorized Digital Network**.

**"Described Automobile(s)"** means automobile(s) while in the **Commuting Period** or **Delivery Period**.

## OPCF 5

### PERMISSION TO RENT OR LEASE AUTOMOBILES AND EXTENDING COVERAGE TO THE SPECIFIED LESSEE(S)

Effective Date: January 1, 2026 at 12:01 A.M.  
 standard time at the address of the Named Insured

Policy Number: AC1-621-091337-146

Issued to: United Parcel Service Canada Ltd. and as per Named Insured Endorsement if added

Issued by: Liberty Mutual Insurance Company

Broker: Marsh Canada Limited - Toronto, ON

<input checked="" type="checkbox"/>	This change applies only to automobile(s) number <b>PPV</b> indicated on your Certificate of Automobile Insurance.
<input type="checkbox"/>	See your Certificate of Automobile Insurance for which automobile(s) this change applies to.

#### 1. Purpose of This Change

This change is part of your policy.

- Lessor**  
 It permits the lessor to rent or lease automobile(s) to the lessee who has completed the Ontario Application for Automobiles Insurance - Owner's Form (OAF 1). For the purposes of s. 267.12(1)(a) of the *Insurance Act* (Ontario), the policy shall be deemed to have been issued only to the lessee of the automobile, and not to the lessor.
- Lessee**  
 It provides coverage to the lessee as if the lessee were the named insured, and to every other person who uses or operates the automobile with the lessee's consent. The coverage will not exceed the limits and amounts shown on the Certificate of Automobile Insurance.

#### 2. Changes to Your Policy

- 2.1** In the following Sections of your policy, the word "you" will include the lessee:
- Section 1, "Introduction," except in 1.4.3. where "you" means the owner, and in 1.6.2 and 1.6.3 where "you" means the lessee;
  - Section 3, "Liability Coverage," except in 3.5.1 where "you" means the lessee;
  - Section 6, "Direct Compensation-Property Damage Coverage;" and
  - Section 7 "Loss or Damage Coverages (Optional)," except in 7.4.3 and 7.4.4 where "you" means the lessee.
- 2.2** In the following Sections of your policy, the word "you" means the lessee:
- Section 2, "What Automobiles Are Covered,"
  - Section 4, "Accident Benefits Coverage," and
  - Section 5, "Uninsured Automobile Coverage".
- 2.3** In section 1.8.2 of your policy, "Excluded Drivers and Driving Without Permission," "owner" means the lessee.
- 2.4** Section 1.8.3 of your policy, "Rented or Leased Auto," is changed to the following:  
 Except for certain Accident Benefits coverage, there is no coverage under this policy if the automobile is rented or leased to someone other than the lessee named in the policy. However, if an insured person is using the automobile for an employer's business and is paid for using it, we won't consider that renting or leasing.
- 2.5** Section 1.8.4 of your policy is changed to the following:

1.8.4 Garage Workers Not Covered

No person who sells, repairs, maintains, stores, services, or parks automobiles as part of a business, is covered by this policy while involved in conducting that business, unless the person leases from the lessor the automobile involved in an incident or is the employee or partner of the lessee.

- 2.6 In section 2.2.1 of your policy, "Newly Acquired Automobiles," the words "that you acquire as owner" will mean leased by the lessee from the lessor.

**3. Changes to the Application**

Item 11 of the Ontario Application for Automobile Insurance – Owner's Form (OAF 1) is changed to the following:

Where

1. the lessee as applicant for a contract,
  - (i) gives false particulars of the described automobile to be insured to the prejudice of the insurer, or
  - (ii) knowingly misrepresents or fails to disclose in the application any fact required to be stated therein; or
2. the lessee contravenes a term of the contract or commits a fraud; or
3. the lessee wilfully makes a false statement in respect of a claim under the contract, a claim by the lessee, for other than such statutory accident benefits as are set out in the Statutory Accident Benefits Schedule, is invalid and the right of the lessee to recover indemnity is forfeited.

Where

1. the lessor contravenes a term of the contract or commits a fraud; or
2. the lessor wilfully makes a false statement in respect of a claim under the contract, a claim by the lessor is invalid and the right of the lessor to recover indemnity is forfeited.

ALL OTHER TERMS AND CONDITIONS OF YOUR POLICY REMAIN THE SAME.

## OPCF 20

### COVERAGE FOR TRANSPORTATION REPLACEMENT

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Effective Date: January 1, 2026 at 12:01 A.M.  
 standard time at the address of the Named Insured

Policy Number: AC1-621-091337-146

Issued to: United Parcel Service Canada Ltd. and as per Named Insured Endorsement if added

Issued by: Liberty Mutual Insurance Company

Broker: Marsh Canada Limited - Toronto, ON

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<input checked="" type="checkbox"/>	This change applies only to automobile(s) number <b>PPV</b> indicated on your Certificate of Automobile Insurance.  The additional premium for this change is <b>\$INCLUDED</b> or as indicated on your Certificate of Automobile Insurance.
<input type="checkbox"/>	See your Certificate of Automobile Insurance for which automobile(s) this change applies to.  The additional premium for this change is \$_____ or as indicated on your Certificate of Automobile Insurance.

Specified Perils (\$ Premium)	Collision (\$ Premium)
Comprehensive (\$ Premium)	All Perils (\$ Premium)

1. **Purpose of This Change** – This change is part of your policy. It provides coverage for you when you need to pay for other means of transportation because of loss or damage to your automobile caused by a peril for which you are insured. It replaces coverage by section 7.4.4 of your policy, “Loss of Use Due to Theft”
  
2. **What We Will Pay**
  - 2.1 In return for the premium charged, we will reimburse you for the reasonable expenses of renting a similar substitute automobile. This includes the reasonable expenses of taxicabs or public transportation.
  - 2.2 The most we will pay is **\$N/A** per day and **\$1,500** per occurrence.
  - 2.3 If the loss of use is because of theft of your entire automobile, this change replaces section 7.4.4 of your policy, “Loss of Use Due to Theft”. But, we will not pay less than the limits described in that section.
  
3. **Limitations On Your Coverage**
  - 3.1 We will only pay if the costs for loss or damage to your automobile exceed any applicable deductible amount shown on your Certificate of Automobile Insurance.
  - 3.2 We will reimburse you from the time the loss or damage occurs if your automobile cannot be operated under its own power; or 12:01 a.m. of the day following your report to us or the police that your automobile has been stolen.  
 In all other cases, we will reimburse you from the time your automobile is delivered for repair due to loss or damage.
  - 3.3 Your coverage ends on the date that your automobile is repaired or replaced, or we offer you a payment to settle the claim.

ALL OTHER TERMS AND CONDITIONS OF YOUR POLICY REMAIN THE SAME.

## OPCF 43

### REMOVING DEPRECIATION DEDUCTION

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Effective Date: January 1, 2026 at 12:01 A.M.  
standard time at the address of the Named Insured

Policy Number: AC1-621-091337-146

Issued to: United Parcel Service Canada Ltd. and as per Named Insured Endorsement if added

Issued by: Liberty Mutual Insurance Company

Broker: Marsh Canada Limited - Toronto, ON

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This change applies only to automobile(s) number **PPV** indicated on your Certificate of Automobile Insurance.

The additional premium for this change is **\$INCLUDED** or as indicated on your Certificate of Automobile Insurance.

See your Certificate of Automobile Insurance for which automobile(s) this change applies to.

The additional premium for this change is \$ \_\_\_\_\_ or as indicated on your Certificate of Automobile Insurance.

#### 1. Purpose of This Change

This change is part of your policy. It removes our right to deduct depreciation from the value of your automobile when settling a claim for loss or damage.

#### 2. What We Will Pay

**2.1** In return for the premium charged, we remove our right under section 7.7 of your policy, "What We Will Pay", to deduct depreciation from the value of your automobile for loss or damage caused by a peril for which you are insured under Section 7, "Loss or Damage Coverages".

This coverage is subject to the deductible shown on your Certificate of Automobile Insurance.

**2.2** The most we will pay is the lowest of the following amounts:

- the actual purchase price of the automobile and its equipment
- the manufacturer's suggested list price of the automobile and its equipment on the original date of purchase, or
- the cost of replacing the automobile with a new automobile of the same make and model, similarly equipped.

These amounts include all applicable taxes.

**2.3** Where there is a loss under Section 6 of your policy, "Direct Compensation – Property Damage Coverage," and the amount you are entitled to receive under Section 6 is less than what you would be entitled to receive if sections 2.1 and 2.2 above applied, we will pay the difference between the amounts. We will only pay the difference if you are covered for All Perils or Collision or Upset coverage.

The amount payable on any claim made under this coverage does not include the Direct Compensation - Property Damage deductible that applies to the claim.

**3. Limitations on Your Coverage**

The following conditions apply:

- you must be the original purchaser and the automobile must be new at the time of delivery; and
- the loss or damage must occur before the expiry date of the policy that is in force **12** months from when your automobile was delivered to you.

**4. What Is Not Covered**

This change does not apply to:

- tires;
- batteries; or
- betterment of the automobile resulting from repairing or replacing parts for prior unrepaired damage.

ALL OTHER TERMS AND CONDITIONS OF YOUR POLICY REMAIN THE SAME.

67089 (11-96)

## OPCF 43A

### REMOVING DEPRECIATION DEDUCTION FOR SPECIFIED LESSEE(S)

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Effective Date: January 1, 2026 at 12:01 A.M.  
standard time at the address of the Named Insured

Policy Number: AC1-621-091337-146

Issued to: United Parcel Service Canada Ltd. and as per Named Insured Endorsement if added

Issued by: Liberty Mutual Insurance Company

Broker: Marsh Canada Limited - Toronto, ON

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This change applies only to automobile(s) number **PPV** indicated on your Certificate of Automobile Insurance.

The additional premium for this change is **\$INCLUDED** or as indicated on your Certificate of Automobile Insurance.

See your Certificate of Automobile Insurance for which automobile(s) this change applies to.

The additional premium for this change is \$ \_\_\_\_\_ or as indicated on your Certificate of Automobile Insurance.

#### 1. Purpose of This Change

This change is part of your policy. It removes our right to deduct depreciation from the value of your automobile when settling a claim for loss or damage.

#### 2. What We Will Pay

**2.1** In return for the premium charged, we remove our right under section 7.7 of your policy, "What We Will Pay", to deduct depreciation from the value of your automobile for loss or damage caused by a peril for which you are insured under Section 7, "Loss or Damage Coverages".

This coverage is subject to the deductible shown on your Certificate of Automobile Insurance.

**2.2** The most we will pay is the lowest of the following amounts:

- the value of the automobile and its equipment as stated in the leasing agreement of the specified lessee.
- the manufacturer's suggested list price of the automobile and its equipment on the original date of purchase, or
- the cost of replacing the automobile with a new automobile of the same make and model, similarly equipped.

These amounts include all applicable taxes.

**2.3** Where there is a loss under Section 6 of your policy, "Direct Compensation – Property Damage Coverage," and the amount you are entitled to receive under Section 6 is less than what you would be entitled to receive if sections 2.1 and 2.2 above applied, we will pay the difference between the amounts. We will only pay the difference if you are covered for All Perils or Collision or Upset coverage.

The amount payable on any claim made under this coverage does not include the Direct Compensation - Property Damage deductible that applies to the claim.

### 3. Limitations on Your Coverage

The following conditions apply:

- you must be the first lessee and the automobile must be new at the time of delivery;
- OPCF 5, "Permission to Rent or Lease Automobiles and Extending Coverage to the Specified Lessee(s)" must be attached to your policy; and
- the loss or damage must occur before the expiry date of the policy that is in force 12 months from when your automobile was delivered to you.

### 4. What Is Not Covered

This change does not apply to:

- tires;
- batteries; or
- betterment of the automobile resulting from repairing or replacing parts for prior unrepaired damage.

ALL OTHER TERMS AND CONDITIONS OF YOUR POLICY REMAIN THE SAME.

67088 (11-96)

## OPCF 44R

### FAMILY PROTECTION COVERAGE

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Effective Date: January 1, 2026 at 12:01 A.M.  
standard time at the address of the Named Insured  
Policy Number: AC1-621-091337-146  
Issued to: United Parcel Service Canada Ltd. and as per Named Insured Endorsement if added  
Issued by: Liberty Mutual Insurance Company  
Broker: Marsh Canada Limited - Toronto, ON

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#### DEFINITIONS

1. Subject to section 2, in this change form,
  - 1.1 “automobile” means a vehicle for which motor vehicle liability insurance would be required if it were subject to the law of Ontario.
  - 1.2 “dependent relative” means
    - (a) a person who is principally dependent for financial support upon the named insured or his or her spouse, and who is
      - (i) under the age of 18 years;
      - (ii) 18 years or over and is mentally or physically incapacitated;
      - (iii) 18 years or over and in full time attendance at a school, college or university;
    - (b) a relative of the named insured or of his or her spouse, who is principally dependent on the named insured or his or her spouse for financial support;
    - (c) a relative of the named insured or of his or her spouse, who resides in the same dwelling premises as the named insured; and
    - (d) a relative of the named insured or of his or her spouse, while an occupant of the described automobile, a newly acquired automobile; or a temporary substitute automobile; as defined in the Policy.

**BUT** subsections 1.2(c) and 1.2(d) apply only where the person injured or killed is not an insured person as defined in the family protection coverage of any other policy of insurance or does not own, or lease for more than 30 days, an automobile which is licensed in any jurisdiction of Canada where family protection coverage is available.
  - 1.3 “eligible claimant” means
    - (a) the insured person who sustains bodily injury; and
    - (b) any other person who, in the jurisdiction in which an accident occurs, is entitled to maintain an action against the inadequately insured motorist for damages because of bodily injury to or death of an insured person.
  - 1.4 “family protection coverage” means the insurance provided by this change form and any similar indemnity provided under any other contract of insurance.
  - 1.5 “inadequately insured motorist” means
    - (a) the identified owner or identified driver of an automobile for which the total motor vehicle liability insurance or bonds, cash deposits or other financial guarantees as required by law in lieu of insurance, obtained by the owner or driver is less than the limit of family protection coverage; or
    - (b) the driver or owner of an uninsured automobile or unidentified automobile as defined in Section 5, “Uninsured Automobile Coverage” of the Policy.

**PROVIDED THAT**

- (A) Where an eligible claimant is entitled to recover damages from an inadequately insured motorist and the owner or operator of any other automobile, for the purpose of
  - (i) (a) above; and
  - (ii) determining the insurer's limit of liability under section 4 of this change form, the limit of motor vehicle liability insurance shall be deemed to be the aggregate of all limits of motor vehicle liability insurance and all bonds, cash deposits or other financial guarantees as required by law in lieu of such insurance, for all of the automobiles;
- (B) where an eligible claimant is entitled to recover damages from the identified owner or identified driver of an uninsured automobile as defined in Section 5 of the Policy, for the purpose of
  - (i) (a) and (b) above; and
  - (ii) determining the limit of coverage under section 4 of this change form; other uninsured automobile coverage available to the eligible claimant shall be taken into account as if it were motor vehicle liability insurance with the same limits as the uninsured automobile coverage;
- (C) where an eligible claimant alleges that both the owner and driver of an automobile referred to in clause 1.5(b) cannot be determined, the eligible claimant's own evidence of the involvement of such automobile must be corroborated by other material evidence; and
- (D) "other material evidence" for the purpose of this section means
  - (i) independent witness evidence, other than evidence of a spouse as defined in section 1.10 of this change form or a dependent relative as defined in section 1.2 of this change form; or
  - (ii) physical evidence indicating the involvement of an unidentified automobile.

1.6 "insured person" means

- (a) the named insured and his or her spouse and any dependent relative of the name insured and his or her spouse, while
  - (i) an occupant of the described automobile, a newly acquired automobile or a temporary substitute automobile as defined in the Policy;
  - (ii) an occupant of any other automobile except where the person leases the other automobile for a period in excess of 30 days or owns the other automobile, unless family protection coverage is in force in respect of the other automobile; or
  - (iii) not an occupant of an automobile who is struck by an automobile; and
- (b) if the named insured is a corporation, an unincorporated association, partnership, sole proprietorship or other entity, any officer, employee or partner of the named insured for whose regular use the described automobile is provided and his or her spouse and any dependent relative of either, while
  - (i) an occupant of the described automobile, a newly acquired automobile or a temporary substitute automobile as defined in the Policy;
  - (ii) an occupant of an automobile other than
    - (a) the automobile referred to in (i) above;
    - (b) an automobile leased by the named insured for a period in excess of 30 days; or
    - (c) an automobile owned by the named insured,

PROVIDED family protection coverage is in force in respect of the other automobile,  
or

- (iii) not an occupant of an automobile, who is struck by an automobile;

**EXCEPT THAT**

where the Policy has been changed to grant permission to rent or lease the described automobile for a period in excess of 30 days; any reference to the named insured shall be construed as a reference to the lessee specified in that change form.

- 1.7 “limit of family protection coverage” means the amount set out in the Certificate of Automobile Insurance with respect to this change form, but if no amount is set out in the Certificate, the limit for liability coverage set out in the Certificate with respect to the automobile to which this change form applies is the limit of family protection coverage.
- 1.8 “limit of motor vehicle liability insurance” means the amount stated in the Certificate of Automobile Insurance as the limit of liability of the insurer with respect to liability claims, regardless of whether the limit is reduced by the payment of claims or otherwise;  
PROVIDED THAT in the event that an insurer’s liability under a policy is reduced by operation of law to the statutory minimum limits in a jurisdiction because of a breach of the Policy, the statutory minimum limits are the limits of motor vehicle liability insurance in the Policy.
- 1.9 “Policy” means the Policy to which this change form is attached.
- 1.10 Spouse means either of two persons who:
- (a) are married to each other;
  - (b) have together entered into a marriage that is voidable or void, in good faith on the part of the person making a claim under this policy; or
  - (c) have lived together in a conjugal relationship outside marriage,
    - (i) continuously for a period of not less than three years, or
    - (ii) in a relationship of some permanence, if they are the natural or adoptive parents of a child.
- 1.11 “uninsured automobile” means an automobile with respect to which neither the owner nor driver thereof has applicable and collectible bodily injury liability and property damage liability insurance for its ownership, use or operation, but does not include an automobile owned by or registered in the name of the insured or his or her spouse.
2. The definitions in section 1 apply as of the time of the happening of an accident for which indemnity is provided under this change form.

### **INSURING AGREEMENT**

3. In consideration of a premium of **\$INCLUDED** or as stated in the Certificate of Automobile Insurance to which this change form is attached, the insurer shall indemnify an eligible claimant for the amount that he or she is legally entitled to recover from an inadequately insured motorist as compensatory damages in respect of bodily injury to or death of an insured person arising directly or indirectly from the use or operation of an automobile.

### **LIMIT OF COVERAGE UNDER THIS CHANGE FORM**

4. The insurer’s maximum liability under this change form, regardless of the number of eligible claimants or insured persons injured or killed or the number of automobiles insured under the Policy, is the amount by which the limit of family protection coverage exceeds the total of all limits of motor vehicle liability insurance, or bonds, or cash deposits, or other financial guarantees as required by law in lieu of such insurance, of the inadequately insured motorist and of any person jointly liable with that motorist.
5. Where this change form applies as excess, the insurer’s maximum liability under this change form is the amount calculated under section 4 of this change form, less the amounts available to eligible claimants under any first loss insurance referred to in Section 18 of this change form.

### **AMOUNT PAYABLE PER ELIGIBLE CLAIMANT**

6. The amount payable to an eligible claimant under this change form shall be calculated by determining the amount of damages the eligible claimant is legally entitled to recover from the inadequately insured motorist; and deducting from that amount the aggregate of the amounts referred to in Section 7 of this change form, but in no event shall the insurer be obliged to pay an amount in excess of the limit of coverage as determined

under Sections 4 and 5 of this change form.

7. The amount payable under this change form to an eligible claimant is excess to an amount received by the eligible claimant from any source, other than money payable on death under a policy of insurance, and is excess to amounts that were available to the eligible claimant from
  - (a) the insurers of the inadequately insured motorist, and from bonds, cash deposits or other financial guarantees given on behalf of the inadequately insured motorist;
  - (b) the insurers of a person jointly liable with the inadequately insured motorist for the damages sustained by an insured person;
  - (c) the Société de l'assurance automobile du Québec;
  - (d) an unsatisfied judgment fund or similar plan in a jurisdiction other than Ontario, or which would have been payable by such fund or plan had this change form not been in effect;
  - (e) the uninsured automobile coverage of a motor vehicle liability policy;
  - (f) an automobile accident benefits plan applicable in the jurisdiction in which the accident occurred;
  - (g) a law or policy of insurance providing disability benefits or loss of income benefits or medical expense or rehabilitation benefits;
  - (h) any applicable Workers' Compensation Act or similar law of the jurisdiction in which the accident occurred;
  - (i) the family protection coverage of another motor vehicle liability policy.
8. If the insurer is presented with claims by more than one eligible claimant and the total amount payable to the eligible claimants exceeds the limit of the insurer's liability under sections 4 and 5 of this change form, the insurer shall pay to each eligible claimant a pro rata portion of the amount otherwise payable to each eligible claimant; and if payments are made to eligible claimants prior to the receipt of actual notice of any additional claim, the limits in sections 4 and 5 shall be the amount calculated under those sections less the amounts paid to the prior eligible claimants.

#### **DETERMINATION OF THE AMOUNT RECOVERABLE**

9. The amount that an eligible claimant is entitled to recover shall be determined in accordance with the procedures set forth for determination of the issues of quantum and liability under Section 5 of the Policy "Uninsured Automobile Coverage".
10. In determining the amount that an eligible claimant is entitled to recover from the inadequately insured motorist, issues of quantum shall be decided in accordance with the law of Ontario, and issues of liability shall be decided in accordance with the law of the place where the accident occurred.
11. In determining any amounts that an eligible claimant is entitled to recover, no amount shall be included with respect to prejudgment interest which accumulated prior to notice as required by section 15 of this change form.
12. In determining any amount that an eligible claimant is entitled to recover, no amount shall be included with respect to punitive, exemplary, aggravated or other damages awarded in whole or in part because of the conduct of the inadequately insured motorist or the person jointly liable with him or her, unless these damages are for the purpose of compensating the eligible claimant for losses actually incurred.
13. In determining any amounts an eligible claimant is entitled to recover from an inadequately insured motorist, no amount shall be included with respect to costs.
14. For the purposes of this change form the findings of a court with respect to issues of quantum or liability are not binding on the insurer unless the insurer was provided with a reasonable opportunity to participate in those proceedings as a party.

#### **PROCEDURES**

15. The following requirements are conditions precedent to the liability of the insurer to an eligible claimant under this change form:

- (a) the eligible claimant shall promptly give written notice, with all available particulars, of any accident involving injury to or death of an insured person and of any claim made on account of the accident;
  - (b) the eligible claimant shall, upon request, provide details of any policies of insurance other than life insurance to which the eligible claimant may have recourse;
  - (c) the eligible claimant and the insured person shall submit to examination under oath, and shall produce for examination at such reasonable place and time as is designated by the insurer or its representative, all relevant documents in their possession or control, and shall permit extracts and copies of them to be made.
16. Where an eligible claimant commences a legal action for damages for bodily injury or death against any other person owning or operating an automobile involved in the accident, a copy of the initiating process shall be delivered or sent by registered mail immediately to the chief agent or head office of the insurer in Ontario together with particulars of the insurance and loss.
17. Every action or proceeding against the insurer for recovery under this change form shall be commenced within 12 months of the date that the eligible claimant of his or her representative knew or ought to have known that the quantum of claims with respect to an insured person exceeded the minimum limits for motor vehicle liability insurance in the jurisdiction in which the accident occurred, but this requirement is not a bar to an action which is commenced within 2 years of the date of the accident.

#### MULTIPLE COVERAGES

18. The following rules apply where an eligible claimant is entitled to payment under family protection coverage under more than one policy:
- (a)
    - (i) if he or she is an occupant of an automobile, such insurance on the automobile in which the eligible claimant is an occupant is first loss insurance and any other such insurance is excess;
    - (ii) if he or she is not an occupant of an automobile, such insurance in any policy in the name of the eligible claimant is first loss insurance and any other such insurance is excess.
  - (b) all applicable first loss family protection coverage shall be apportioned on a pro rata basis, but in no event shall the aggregate payment under all such insurances exceed the highest limit of coverage provided by any one of such first loss insurances.
  - (c) the applicable first loss insurance shall be exhausted before recourse is made to excess insurances,
  - (d) all applicable excess family protection coverage shall be similarly apportioned on a pro rata basis, but in no event shall the aggregate payment under all such insurances exceed the highest limit of coverage as defined in section 5 of this change form, which is provided by any one of such excess insurances.

#### ACCIDENTS IN THE PROVINCE OF QUEBEC

19. This change form does not apply to an accident occurring in the Province of Québec for which compensation is payable under the *Automobile Insurance Act* (Québec) or under an agreement referred to in that Act.

#### SUBROGATION

20. Where a claim is made under this change form, the insurer is subrogated to the rights of the eligible claimant by whom a claim is made, and may maintain an action in the name of that person against the inadequately insured motorist and the persons referred to in section 7 of this change form.

#### ASSIGNMENT OF RIGHTS OF ACTION

21. Where a payment is made under this change form, the insurer is entitled to receive from the eligible claimant an assignment of all rights of action, whether judgment is obtained or not, and the eligible claimant undertakes to cooperate with the insurer, except in a pecuniary way, in the pursuit of any subrogated action or any right of action so assigned.

**MISCELLANEOUS**

22. If more than one automobile is insured under this Policy, this change form shall apply only to the automobile(s) described as automobile(s) number **PPV** in the schedule of automobiles attached to and forming part of this Policy, or as stated in the Certificate of Automobile Insurance. If this change form is designated with respect to more than one automobile, coverages shall be construed as if provided by separate policies of insurance with respect to each automobile to which this change form applies, subject to the provisions of section 18 of this change form.

ALL OTHER TERMS AND CONDITIONS OF YOUR POLICY REMAIN THE SAME.



## Liberty Mutual Insurance Company

### Notice of Membership in Liberty Mutual Holding Company Inc. and Notice of Annual Meeting

Your policy includes a statement regarding membership rights in Liberty Mutual Holding Company Inc.

Liberty Mutual Insurance Company is a Massachusetts stock insurance company subsidiary of Liberty Mutual Holding Company Inc., a Massachusetts mutual holding company. Insurance is provided by Liberty Mutual Insurance Company. The first named insured in the declarations is a member of Liberty Mutual Holding Company Inc.

As a member of Liberty Mutual Holding Company Inc., the first named insured is entitled, among other things, to vote either in person or by proxy at the annual meeting or special meetings of said company. The Annual Meeting of Liberty Mutual Holding Company Inc. is at its offices located at 175 Berkeley Street, Boston, Massachusetts, or online via webcast, on the second Wednesday in April each year at ten o'clock in the morning.

Members of Liberty Mutual Holding Company Inc. may request a copy of the company's annual financial statements, which are posted on Liberty Mutual's website at [libertymutual.com](http://libertymutual.com), by writing to Liberty Mutual Holding Company Inc., 175 Berkeley Street, Boston, Massachusetts, 02116, Attention: Corporate Secretary

181 Bay Street, Suite 900  
Brookfield Place  
Toronto, Ontario M5J 2T3  
Phone: (416) 365-7587  
Fax: (416) 365-9302



## CLAIMS SERVICE PROCEDURES

Dear valued client,

At Liberty Mutual Insurance Company, we are committed to delivering exceptional service. At no time is that more important than when you file a claim.

Should you experience an incident that may result in an insurance claim, your first step should be to contact your broker. As your advocate, your broker can provide much-needed assistance and advice navigating the claims process.

If you are unable to reach your broker or the issue is time sensitive, please contact Liberty directly at [LMCanadaClaims@libertymutual.com](mailto:LMCanadaClaims@libertymutual.com) or **1.800.461.5079** or through our online Report a Claim tool: <https://www.libertymutualcanada.com/claims/report-a-claim>.

In any claim, timing is critical. Be sure to contact either your broker or Liberty as soon as possible following an incident to ensure a prompt response and investigation, subject to the terms and conditions of the policy.

Thank you for your business. We look forward to serving you over the years to come.

Kind Regards,

A handwritten signature in black ink, appearing to read "Leanne Desai".

Leanne Desai  
Senior Vice President, Head of Claims  
Liberty Mutual Insurance Company



## **PRIVACY POLICY**

Liberty Mutual Canada ("Liberty") provides a wide range of commercial insurance products and services to Canadian business.

The principles in this Privacy Policy guide our employees in collecting, using, or disclosing personal information.

### **PERSONAL INFORMATION**

"Personal information" means information about an identifiable individual. This includes details that are identifiable to an individual, such as date of birth, personal address and telephone number, family status, medical and health records, personal assets or income, driving record, previous insurance and claims experience. We collect this information only as necessary for the purposes described below, including to supply you with the insurance products we provide.

For the visitors of our website, we automatically capture server log file information such as your IP address, information about the devices you use to access the sites (e.g., browser type/version, OS type/version, device type/version), referring/exit pages, date/time stamp, and/or clickstream data including the page first visited, subsequent pages visited, keywords, search engines someone used to find our website and return visit, language preferences, time zone and browser. We use this information to administer our website, diagnose and fix technical issues and monitor the security of our environments. We may also use server log file information for other business purposes relating to the operation, improvement, and enhancement of our website.

### **PURPOSES FOR COLLECTING AND PROCESSING PERSONAL INFORMATION**

We collect, use, and sometimes disclose personal information for the following purposes:

- Understanding insurance needs
- Assessing insurance applications and underwriting policies
- Supplying insurance products
- Evaluating and investigating claims
- Defending legal claims made against our insureds
- Detecting, investigating, or preventing illegal activity, including fraud and money laundering

- Meeting legal and regulatory requirements (including those outside of Canada), such as those relating to anti-money laundering, sanctions and anti-terrorism as well as complying with our internal policies and procedures
- Providing information to you about upgrades to coverage and additional products and services
- Managing our IT environment and business operations, including ensuring security of the IT environment
- Achieving other legitimate business purposes, for example, to carry out research and analysis, including analysis of our customer base, brokers, and claims, develop new products, improve Liberty's services, and to plan and execute business transactions (including joint ventures and business sales)

Liberty may also use, process, or disclose personal information in order to offer other services and products available through Liberty or its affiliates. If as an individual, you would rather not have your personal information used for this purpose, please contact Liberty by email at [privacycanada@libertymutual.com](mailto:privacycanada@libertymutual.com) or call 1.800.461.5079.

## **INTEGRITY OF PERSONAL INFORMATION**

Liberty safeguards the integrity of personal information by means appropriate to its sensitivity. Physical security is maintained over paper files and data security over digital files. Access is granted only to those who require it for authorized purposes. In addition, Liberty takes reasonable steps to maintain the accuracy of all information it collects, uses or discloses. Liberty also relies on its policyholders and its third-party suppliers (described below) to provide all material information and to notify Liberty of any changes.

Liberty will retain information for the period necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by applicable law.

## **CONSENT FOR THE COLLECTION, USE OR DISCLOSURE OF PERSONAL INFORMATION**

At Liberty, personal information is collected primarily through various third-party suppliers such as insurance brokers, external claims adjusters and others, who have the responsibility of obtaining appropriate consent for the collection, use and disclosure of personal information.

Consent may be express and implied. Express consent is explicit and obtained through verbal or written means. Implied consent is inferred when the purpose for which personal information is collected is obvious by the very nature of the transaction. Collection of sensitive personal information, however, which is necessary in the context of insurance services, is always subject to express consent.

Consent to the collection, use and disclosure of your personal information can be withdrawn by notice in writing to our Chief Privacy Officer. While you may always withdraw your consent to our collection, use and disclosure of your personal information for marketing purposes, please note that any complete withdrawal of consent may result in our being unable to continue to provide insurance services to you.

## **DISCLOSING PERSONAL INFORMATION**

To assist in the provision of insurance products and services, Liberty may make personal information available to:

- **Affiliated Companies:** Other Liberty Mutual affiliates may have access to and use of personal information in connection with the conduct of our business.
- **Service Providers:** External third-party service providers and Liberty's affiliates in a service provider role, such as accountants, auditors, lawyers and other outside professional advisors; call center service providers; IT systems and management, IT support and security service providers; cloud providers, research and analytics service providers; claim investigators and adjusters; and similar third-party service providers that use the information on behalf of Liberty in carrying out business activities.
- **Other Third Parties:** To a counterparty to a transaction and its professional advisors in the event of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including in connection with any bankruptcy or similar proceedings); to reinsurance companies.
- **As Liberty believes to be necessary or appropriate:** To comply with legal process, to respond to requests from public and government authorities including public and government authorities outside your country of residence, to detect and prevent fraud, to collect a debt owed to us, to investigate the breach of an agreement, the laws of Canada, or the laws of a province or a foreign jurisdiction, and for such other purposes as are permitted under applicable law.

These recipient organizations may only use your personal information for purposes for which you have provided consent, or which are permitted by applicable law without your consent. In all cases they are obligated to protect the privacy of what they have been entrusted with.

## **PERSONAL INFORMATION TRANSFER OUTSIDE YOUR COUNTRY**

Your personal information may be transferred to and processed in locations outside Canada and personal information originating from Quebec may be transferred outside of the province.

Currently, Liberty shares information with certain affiliated and non-related or unaffiliated organizations or companies, including service providers to process information for the purposes described in this Privacy Policy. These entities may be located outside Canada so that your information may be processed and subject to the laws of a foreign jurisdiction such as the United States of America and your information may be accessible to law enforcement and national security authorities in that jurisdiction.

We will take all steps reasonably necessary to ensure that your Personal Information is treated securely and in accordance with this Privacy Policy.

If you would like to learn more about our use of service providers located outside of Canada, please contact us at [privacycanada@libertymutual.com](mailto:privacycanada@libertymutual.com).

## **ACCURACY AND ACCESS**

Liberty keeps personal information only as long as it remains necessary or relevant for the identified purposes or for such longer period as required by law.

An individual has the right to request to access, review and, if applicable, correct the personal information held by us that concerns them. However, the right to access is not absolute and there are certain exceptions established by law. For example, if the information which is requested is subject to a legal privilege or is confidential commercial information, the request may be declined.

A request for access must be in writing using the contact information below and must provide satisfactory identification and proof of entitlement. A reasonable charge may be made for providing requested information.

## **HOW TO CONTACT US**

Any individual who wishes to make inquiries about their personal information, or how it is used or disclosed, or wishes more information about Liberty's personal information practices may write to:

### **Chief Privacy Officer**

Liberty Mutual Canada

181 Bay Street, Suite 900

Toronto, Ontario M5J 2T3

[privacycanada@libertymutual.com](mailto:privacycanada@libertymutual.com)

This document may be amended from time to time. You may always obtain our most up-to-date version by contacting Liberty's Chief Privacy Officer or by visiting our website at [www.libertymutualcanada.com](http://www.libertymutualcanada.com) .